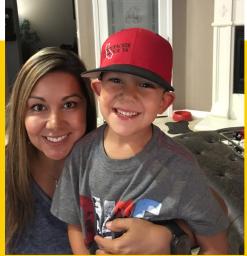
# Goal Zero – Welcome to Shell Martinez















September 2016

## Why Goal Zero? The Way We Were

- · Not happy with overall progress toward being injury and incident free
- 2012 Turnaround a case for change
  - Operations vs. TA vs. HSSE vs. Contractors
  - Why can't we all just get along?
- 2013 Let's try a different approach



## **Progression of Goal Zero**

- 2013
  - Reached out to consultant for help
  - Consultant developed Goal Zero 1.0
- 2014
  - Saw a big change great TA and improvement into run and maintain
- 2016
  - Developed Goal Zero 2.0 completely in house
  - Facilitators from all across the plant Operators, Crafts, Staff, Union Leaders,
    Contractors
- 2018
  - Goal Zero 3.0 it keeps getting better
  - Popular as ever still facilitated in house 50+ trained Instructors

### Over 10,000 happy customers since 2014!!!

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## **Emphasis – the Goal Zero Focus Areas**

- Relationships, relationships GZ 1.0 through current
- Refresh every couple years
- 10:1 Teams Leaders and Teams stay close care for the 1000, 10 at a time – where the closest relationships exist
- BE DO HAVE: How we do is more important than what we do
- Listen
- Stop Work Authority Responsibility
- Care for People Personal Safety, Process Safety, Environment & Community
- And relationships make it personal

### **Bottom Line - Goal Zero Delivers**

#### **Performance**

2012 OSHA Rate - 0.7

2017 / 2018 OSHA Rate - 0.1

2018 - 52 TOTAL Injuries for the year (Best Ever)

## Recognition

2015 – AFPM Silver Safety Award (top 5-7%)

2016 – AFPM Gold Safety Award (top 2-5%)

2018 – AFPM Distinguished Safety Award (7 total)

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